













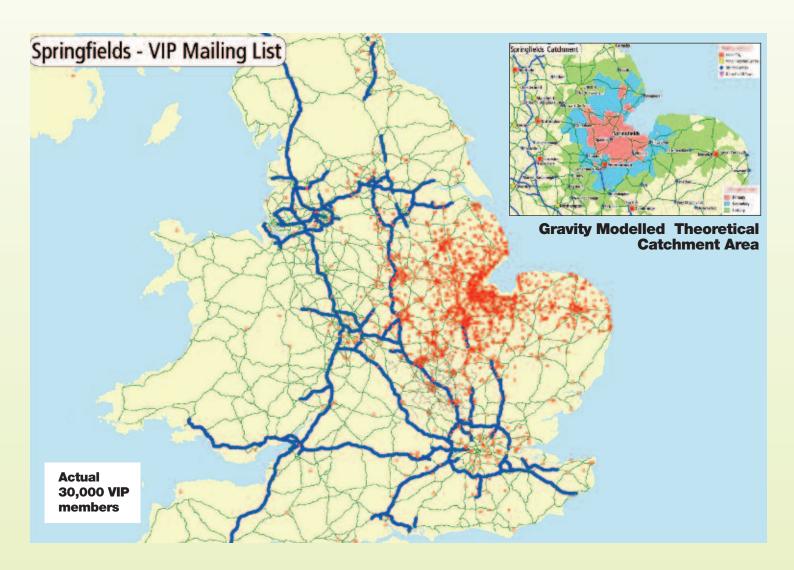




Springfields Outlet Shopping – A16 Spalding

### Extensive Catchment Area

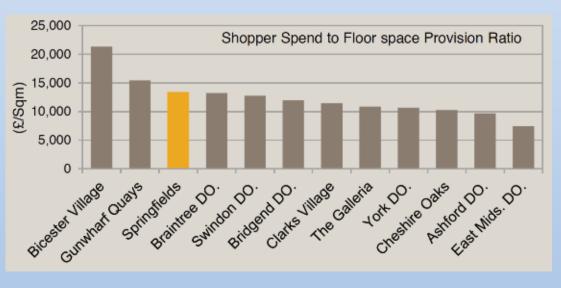
#### **Springfields Actual Catchment Area**



### Centre Performance

- 10 years of continuous Turnover growth
- 2008 to 2014 Turnover has lifted +45%
- In the previous financial year **74%** of space at Springfield's traded up on the previous year by up to **+19%**
- Since 2008 Footfall has risen + 25% and now stands at over 2.3 million visitors per year
- Catchment radius continues to significantly extend
- 2014 Full Calendar Year Turnover increased by +5%

### Springfields has the <u>third</u> highest market potential density out of all the UK FOCs











## Retailer Highlights

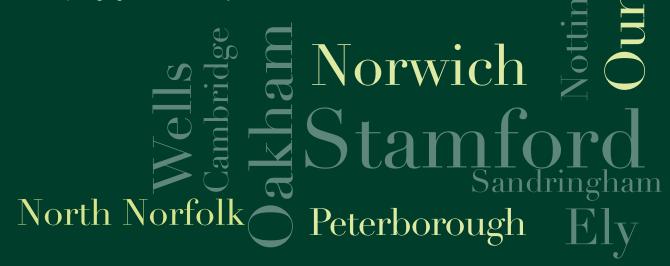
- Radley London 2014 / 15 highest year on year increase out of all FOC
- M&S so successful they extended three times on a 10 year lease
- TM Lewin best performing Outlet to LY for 2014 / 2015
- Hallmark in 2014 traded with the largest annual Turnover out of all FOC
- Skechers the number one growth store in Europe
- Game one of the top 5 stores in the country out of all FOC and High Street stores
- Subway most successful opening out of 25 franchise restaurants, surpassing 100 subs per hour
- New Restaurants, cafes and leisure attractions planned for this year
- 19 new store openings in the last 2 years including Radley London, Subway, Bench, The Fragrance Shop and Tefal





# State of the Art attractions and innovative market leading events

- Wealthy catchment underserved by a low provision of retail
- The synergy of award winning Festival Gardens and a quality Garden Centre attracts a more affluent consumer
- RHS Gold award winning centre and 'Best Retail Display' in the E Midlands.
- Regularly 100% let with high demand for premium retail space
- High sales densities achieved by a wide variety of brands
- Many 'most profitable' stores in their business
- Radley refer to their Springfields store as 'Their Hidden Gem'
- Costa undertook a major £200K refurbishment
- Blue Diamond Garden Centre are so successful they have completed a new long term lease pledging to invest heavily in their store



# Leisure & Family Attractions



Blending the up market leisure attractions with the right tenant mix creates a compelling shopping destination

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### Award Winning Shopping and Leisure









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25 Acres of Award Winning Gardens







# New World Retailing

- A dynamic approach to retailer support and marketing devised by Chester Outlets
- Over 30,000 Springfields Springfields VIP members, growing daily
- Regular communications via e-mail retail offers and centre events
- Unique on line customer service feedback
- Interaction with over 6,000 customers via social media
- Over 1,200 coaches per year
- Meet & Greet Service
- Top 50 coach destination in the UK
- East Midlands in Bloom Gold Award winner
- Platinum Loo of the Year winner
- The first ever Park Mark awarded in Lincolnshire
- Wi Fi 2015 now live









