

Marketing & Asset Performance Update January 2019





- Install of the new signage is now complete, which is being supported by a full rebrand media campaign
- New website and enablers launched
- Enhanced marketing support for Christmas 2018

#### News

- Last six weeks of 2018 +8% against 2017 and 2018 total footfall +8% against 2017
- 2019 footfall to-date is +18% against 2018







Now installed; visuals showing the new identity being delivered at site level across multiple key signage locations...













### **Enhanced Performance**

- New approach to marketing campaigns and content is delivering significant gains for the destination. In the last three months;
  - Total reach across social media channels is 290,000 people, which is +51%
  - 215% increase in total fans
  - **52% increase** in post engagement
- Greggs opening and centre rebrand received strongest response and engagement with audience
- Win Christmas! campaign promotion designed to further drive footfall, encourage spend and assist with upselling, giving customers the chance to win a shopping spree before Christmas
- Result of enhanced Centre performance is evidenced in cumulative sales per square foot finishing 2018 at +9% year-on-year (up to week 52)















Clacton Shopping Village is establishing itself as one of the major stakeholders in the area.

#### **Clacton Airshow**

Enhanced support of Clacton Airshow, an event that attracts an estimated 250,000 people over two days, has been shown as part of the new strategic marketing plan.

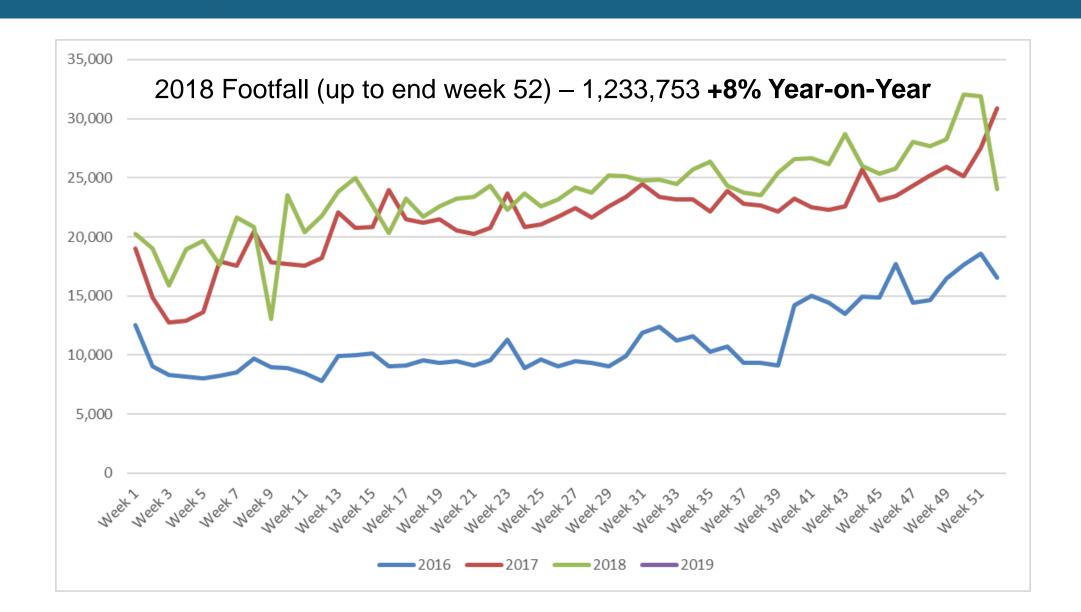
Clacton Shopping Village's profile was raised with sponsorship of a plane, banner spaces, official programme inclusion and competition tickets that were promoted across the centre's social media channels. The competition alone generated a reach of 43,300 people.

#### **Christmas at Clacton**

Clacton Shopping Village will be sponsoring the Clacton Christmas tree and running a media and oncentre campaign that gives entrants the chance to 'Win Christmas'.

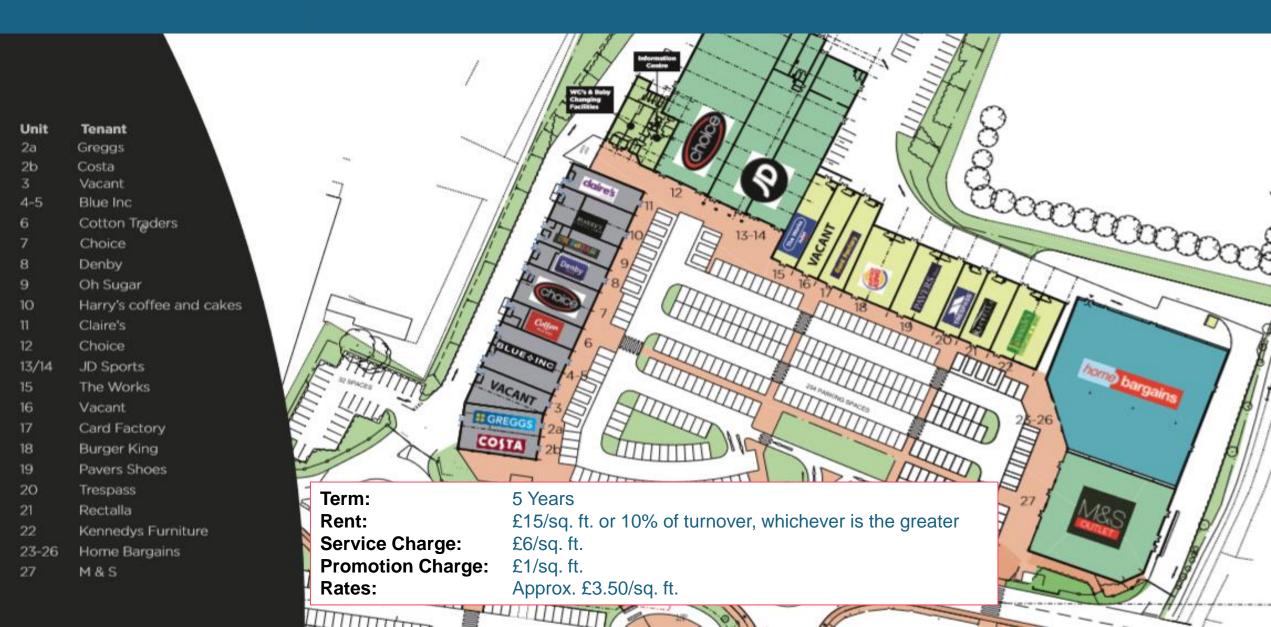


## Outperforming The Market – Latest Footfall









# Get In Touch

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